

Thank you for choosing us for your healthcare needs. Our goal is to provide all patients with high quality health care services regardless of their financial circumstances. We offer financial assistance to patients for emergency and other medically necessary care in accordance with our Financial Assistance Policy (Policy).

Who is Eligible?

We offer financial assistance to patients who meet the requirements of our Policy. Eligibility is based on multiple factors, including insurance coverage and other sources of payment (such as for personal injury claims), income, family size and assets. The Policy provides free care for those who have tried all other payment options, and:

- Have household income at or below 250% of the current year's Federal Poverty Guidelines;
- Have submitted a properly completed application.

If you qualify for financial assistance, you will not be charged more than amounts generally billed for emergency or medically necessary care.

Catastrophic financial assistance may also be available if you have suffered a significant medical and financial event.

Where to Obtain Free Copies of Our Financial Assistance Policy and Application

Our Policy and Application are available free of charge by contacting us using the information listed to the right. They can be requested by phone, mail, or email. They are available on our websites for downloading and printing. Copies also are available at all our hospital locations at the information desks, registration offices or emergency departments.

Translations are Available

Translations of our Policy, the Application, and this Summary are in other languages upon request or by visiting the websites listed to the right.

Assistance is Available

Financial Counselors and Benefit Advisors are available to help you complete your application for financial assistance. They can be reached by calling or contacting them as described in the "How to Apply" section. They can also help you sign up for coverage through the Health Insurance Exchange or State of Michigan Medicaid programs.

How to Apply

Beaumont Health

- In person at any Beaumont Hospital, including the campus located at 3601 W. 13 Mile Rd., Royal Oak, MI 48073
- By mail, write to Beaumont Health Financial Assistance, 3601 W. 13 Mile Rd., Royal Oak, MI 48073
- By calling 877.687.7309
- By going to beaumont.org/patients-families/billing/financial-assistance
- By emailing EastFinancialCounseling@corewellhealth.org

Spectrum Health Lakeland

- In person at any Spectrum Health Lakeland Hospital, including the main campus located at 1234 Napier Avenue, St. Joseph, MI 49085
- By mail, write to Spectrum Health Lakeland Financial Counseling, 1234 Napier Avenue, St. Joseph, MI 49085
- By calling 844.408.4103
- By going to spectrumhealthlakeland.org/patient-visitor-guide/patient/billing/financial-assistance
- By emailing SHLFinancialCounseling@spectrumhealth.org

Spectrum Health

- In person at any Spectrum Health Hospital, including the main campus located at 100 Michigan, Grand Rapids, MI 49503
- By mail, write to Spectrum Health Financial Counseling, 100 Michigan, Grand Rapids, MI 49503
- By calling 844.838.3115
- By going to spectrumhealth.org/billing/financial-assistance
- By emailing FinancialCounseling@spectrumhealth.org